

Extended Service Plans

VIEW Engineering systems are covered by a full 1-year warranty. VIEW offers four service plans which provide extended service after the warranty has expired.

All four extended service plans provide:

- One on-site preventive maintenance and calibration visit within the contract period of 12 months
- Unlimited technical (hardware) support via our Customer Service Help desk
- Priority response for emergency field service and replacement parts

The on-site service visit includes a thorough cleaning of your system, lubrication of all rails and drivetrains, analysis and adjustment of all major subsystems as needed, complete system calibration using an NIST-traceable artifact.

Premium Service Plan

This plan offers a 25% discount on all non-exchangeable parts and emergency service labor.

Premium Plus Service Plan

This plan offers a 25% discount on all non-exchangeable parts and emergency service labor. Also included is one additional preventive maintenance visit (for a total of two) within the plan period.

Platinum Service Plan

This plan provides full coverage for all replacement parts and emergency service labor including expenses, throughout the plan period.

Platinum Plus Service Plan

This plan provides full coverage for all replacement parts and emergency service labor including expenses, throughout the plan period. Also included is one additional preventive maintenance visit (for a total of two) within the plan period.

Contact Information

Please contact Customer Service for any additional information and/or support needs.

www.viewengineering.com

Email: support@vieweng.com

Phone: (877) 767-8439 • Fax: (805) 578-5249

Location

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High Performance Metrology Systems